









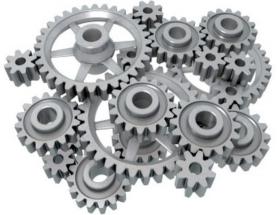






Innovation Locomotion Workshop







RACE Team

March 19, 2012

Partnering to ensure speed, agility and flawless execution for our customers...



Setting the stage

Appreciation

Mindfulness

Anchoring

- Delusions of success
- What you don't know about decision-making

Radical Appreciation

Disruptive Inquiry

Stability and Barrier



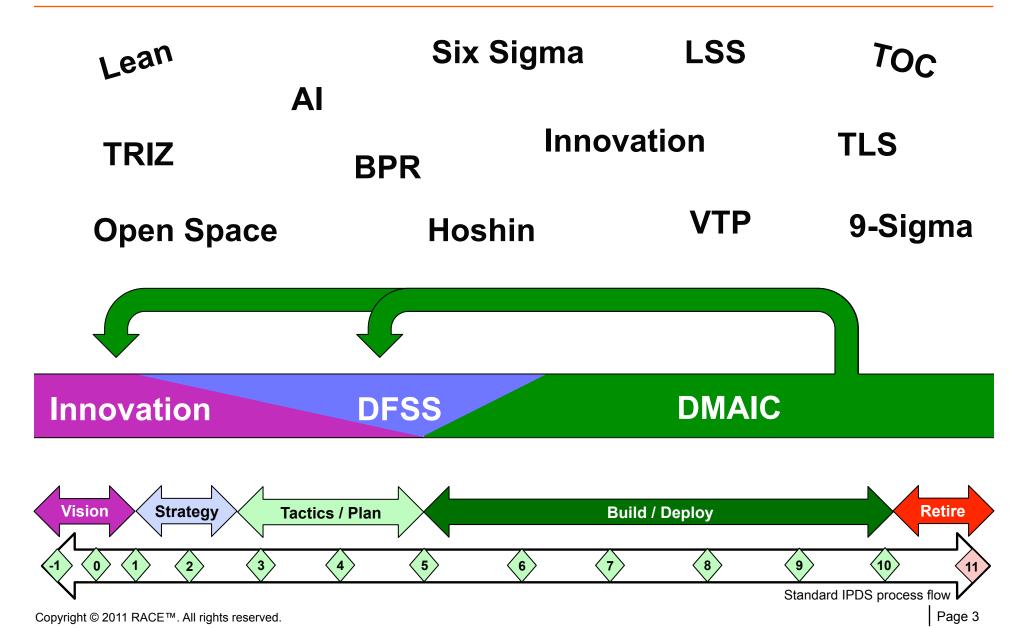


Space Shuttle Columbia





Battle of the methodologies



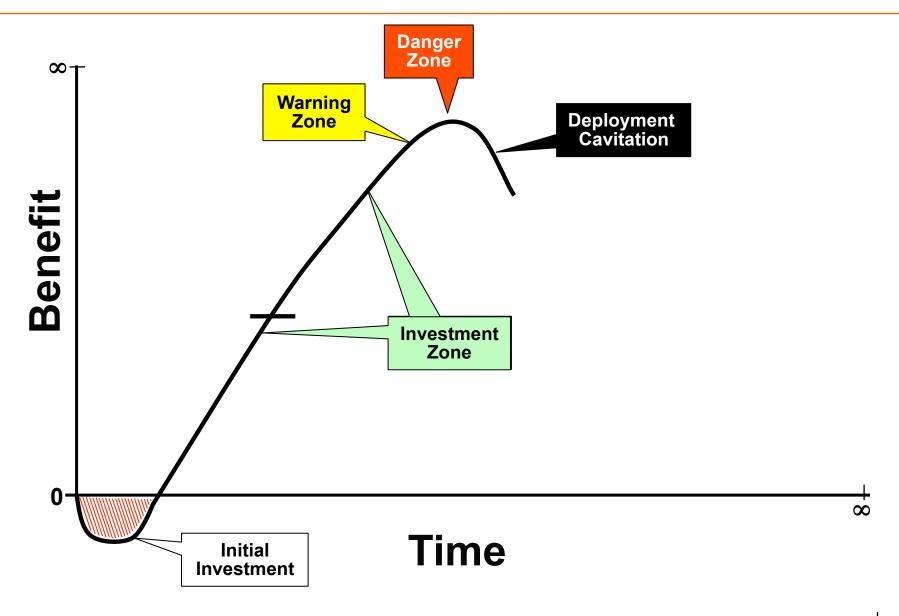


Columbia's Crew





The Consultant's Paradox





How we know - Measure

Appreciation Radical Appreciation

Mindfulness Disruptive Inquiry

Anchoring Stability and Barrier

$$Y = f(X_{Appreciation} X_{Mindfulness} X_{anchoring} C)$$



SAFE Change

SAFE = Speed, Agility and Flawless Execution









Theme: SAFE Change





Preparing for the win



Test Process

Βι

Innovation resulted in a 40% reduction in projected research and development time

Banking / tinan

\$125 Million reduction in days sales outstanding; one time savings; implemented in weeks

/s sales outstanding / accounts receivable

- Call center operations
- Pharmacy operations
- Automotive

Transitioned from "That's not possible!" to "How could it be that simple?"

- Internal R&D funding management
 - Logistics
- __ Information eveteme

Improving safety and security rare

Product as. pment / supplier strates.

ngineering

efense ک

Evolution of power & energy for combat vehicles

- Evolution of sniper rifles / sniping

- uel cells

- Protection from IEDs

Propulsion technology

Aerospace / Aviation

Weapons delivery system

Defining how systems can and will evolve

Juence

Health

- DNA diagnostics
- DNA sequencing
- Blood diagnostics

Identification of two new classes of fuel cells which ran counter to the belief that all classes had been identified

Li-Air batteries *
Thormal to alactric

Over \$100B in ROI

field

ηg

Evolution of secure entry

- Evolution of seating
- Sealing technologies
- Manufacturing
 - Production bottlenecks
 - Quality / warranty issues
- Construction
 - Secure entry / exit to buildings
 - Concrete production

Automotive

Page angine friction

50 year old problem; solution valued at over \$10 Billion

canonay, internal projects at AIA



Lessons Learned

- SAFE Environment for Innovation
- Process Information, Work and Team differently
- Returns were proportional to the dedication placed on the aforementioned items





What YOU can do to help yourselves



Yesterday

- Brief introduction into the science behind innovation and how the brain functions
- Started the appreciative, mindful dialog process
- Captured some items bullets, action and headlines

Documented and posted the aforementioned information around the

room





Today

- Revisit the summary of ideas reopen dialog
 - ✓ Placemat summaries
- Provide additional team feedback
 - ✓ Stickies provided
 - ✓ Post them on the walls
- Theme Dot-Voting
 - ✓ What is important to you/your organization
- Identify areas you wish to support.
 - ✓ Email List

